

HEALTH CARE FACILITY QUESTIONNAIRE

Please answer all questions fully. Submit this Questionnaire with a **completed** ACORD Commercial Insurance Applicant Information Section and prior carrier loss runs.

Named Insured: _____

Do all professionals, and the business, have current licenses where required by statute? Yes No

If the business maintains a web site, state the address: _____

BUSINESS INFORMATION

1. Contact person/phone # for: Inspection: _____ Accounting/Records: _____
2. Operating as: For profit Nonprofit Other (please describe): _____
3. Interest of Named Insured in premises: Owner General Lessee Tenant Other: _____
4. Part occupied by Named Insured: Entire Portion (____ %) Other (Lessor's Risk Only)
5. Date business established: _____

PROHIBITED CIRCUMSTANCES

If any of the questions in this section are answered "YES", you are not eligible for coverage.

1. Do you provide 24-hour care at the patient's home? Yes No
2. Are any of your employees also employed either part-time or full-time at a hospital or nursing home? Yes No
3. Do you employ any nurse midwives? Yes No
4. Do you perform any laser surgery (PRK, Lasik, etc)? Yes No
5. Do you employ nurse practitioners? Yes No
6. Do you use nurse registries? Yes No
7. Do you use druggists? Yes No
8. Do you employ optometrists? Yes No
9. Do you employ x-ray technicians? Yes No
10. Are you a home health care provider? Yes No

TYPE OF FIRM

11. Type of firm:
- | | | |
|--------------------------------------------------------|------------------------------------------------------------------|-------------------------------------------------------------|
| <input type="checkbox"/> Counseling Agency | <input type="checkbox"/> Facility for the Mentally Handicapped | <input type="checkbox"/> Mental Health Center |
| <input type="checkbox"/> Drug/Alcohol Rehab Center | <input type="checkbox"/> Facility for the Physically Handicapped | <input type="checkbox"/> Physical/Occupational Rehab Center |
| <input type="checkbox"/> Foster Care home | <input type="checkbox"/> Group Home | <input type="checkbox"/> Shelter |
| <input type="checkbox"/> Halfway House | <input type="checkbox"/> Hospice | <input type="checkbox"/> Other (describe): _____ |
| <input type="checkbox"/> Facility for the Mentally Ill | | |

12. Describe daily operations:

PREMISES

13. Age of building: _____
14. Construction halls: _____
15. Number of floors: _____
16. Total square footage: _____
17. Number of exits: _____
18. Central station alarm: Yes No
19. Emergency lighting: Yes No
20. Fully sprinklered? If no, describe extent of sprinklering: Yes No
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21. Last update: _____ Wiring: _____ Plumbing: _____
22. Are emergency facilities readily available: Yes No
23. Smoke detectors in all sleeping rooms? Yes No
24. Do you have swimming pools? Yes No
 If yes, complete the **Swimming Pools/Water Features Questionnaire CGE 182.**
25. Has an emergency evacuation plan been prepared? Yes No
26. Are both scheduled and unscheduled fire and emergency drills conducted? Yes No
27. Was building built for this purpose? Yes No

OPERATIONS

28. Does your facility:
- a. Diagnose patients/residents? Yes No
- b. Prescribe treatment or medications to patients/residents? Yes No
29. Describe all services provided (attach any brochures or other advertising material used by the facility. Also attach audited financial statement or annual report):

30. Are outpatient services provided? Yes No
- c. If yes, number of outpatient visits annually: _____
31. Number of beds: _____ Average Occupancy: _____ Licensed # of beds: _____
32. Resident age groups (give number for each):
 Under 18 years _____ 18-65 years _____ Over 65 years _____
33. Patient admission is: Forced Voluntary
34. Are patients/residents accepted on a court order? Yes No
35. Are there procedures in place for patient screening and acceptance? Yes No
36. Are current records and files maintained on each patient? Yes No
37. Have any patients/residents been given a probable diagnosis of Alzheimer's? Yes No
- d. If yes, how many and at what stage? Stage 1: _____ All other stages: _____
38. Have any patients/residents been diagnosed with mental illness? Yes No
39. Average length of stay for patients/residents: _____
40. Are residents/patients allowed to leave premises unattended? Yes No
41. Number of non-ambulatory residents: _____

42. Any non-ambulatory patients above the second floor? Yes No
43. Describe management's/administrator's education and experience:

44. Is there a record keeping system in place that documents:
 e. Operational procedures? Yes No
 f. Incidents? Yes No
45. Do you train new paraprofessionals (i.e. aides, homemakers)? If yes, explain: Yes No

46. Do you provide ongoing training for paraprofessionals? Yes No
47. Describe the duties of volunteers or students:

48. Additional insureds (state their interests in insured's operation):

49. Total all locations: _____ Receipts: _____ Outpatient Visits: _____
50. How are funds obtained (i.e. Medicare, donations, fees, government grant, etc.)?

51. Do you sell or lease any medical equipment or other products to others? Yes No
 g. If yes, describe, indicating who is responsible for maintenance and **submit a copy** of the contract.

- h. Receipts: \$ _____
- i. Do you require lessees to provide certificates of insurance? Yes No
52. Do you lease or rent any equipment from others? Yes No

EMPLOYEE PROCEDURES & STAFFING

53. Do any of the medical professionals, to be insured under this policy, operate a separate practice and/or have ownership in a medical institution? Yes No
54. Staffing:

Staff	Total Number	Staff	Total Number
Nurse Anesthetists		Counselors	
Nurse Practitioners		RN/LPN/LVN's	
Nurse Midwives		Technicians	
Social Workers		Aides/Homemakers	
Psychologists		Occupational Therapists	
Physical Therapists		Other (Define)	

55. Do you comply with minimum required staff standards for each shift? Yes No
56. Are all staff certified/licensed according to federal, state, or local requirements? Yes No
57. Are any staff working on a contract basis? Yes No
 If yes, do you require proof of separate professional liability insurance? Yes No
58. Check all procedures you use when hiring professionals, paraprofessionals, or any other employee providing patient care at your facility:
- a. Educational background or residency program check, when applicable: None Written Verbal
- b. Previous employers check: None Written Verbal

- c. Personal references check: None Written Verbal
- d. Verify any pending license suspensions or revocations or any pending disciplinary actions by other facilities: None Written Verbal
- e. Verify any professional liability or work-related claim that has previously been made against any individuals: None Written Verbal
- f. Criminal background check: None Written Verbal
- g. Are copies of background checks kept on file? Yes No

EDUCATION, LICENSING, ACCREDITATION

59. Do you currently comply with any state or municipal licensing requirements in the operation of your facility? Yes No
 If no, state reasons for non-compliance and steps being taken to correct: _____
60. Have you had any licensing or code violations in the past three years? Yes No
61. Does state licensing differentiate patient's/resident's ability for self preservation in the event of emergency? Yes No
62. Is the facility accredited by any governmental or other body (i.e. JCAH, AAAHC)? Yes No
 Please describe: _____
63. Are you a member of any professional association or organization? Yes No
 Name of association or organization: _____

RISK MANAGEMENT

64. Do you have a formal written risk management program? Yes No
65. Is there a designated risk management person? If no, how are these duties delegated? Yes No

66. Do you have a written requirement that physicians, oral surgeons, and dentists providing services at your facility(ies) carry professional liability insurance and provide proof of this coverage? Yes No
67. Do you have:
- a. Written job descriptions? Yes No
 - b. Policies and/or procedures manual? Yes No
 - c. Full-time administrator or medical director on staff? Yes No
 - d. Formalized loss control and claim prevention training program? Yes No
 - e. Emergency shelter arrangements for residents? Yes No
68. Have you entered into any other contractual agreements? Yes No
- a. If yes, is legal advice sought to write and approve? Yes No
 - b. Does the agreement require you to hold any third party harmless? Yes No

PREVIOUS EXPERIENCE

69. Have you or any partner, officer, director or employee ever been the subject of disciplinary action by a regulatory authority as a result of their professional activities? Yes No
 a. If yes, explain: _____
70. **MISSOURI APPLICANTS: DO NOT ANSWER THIS QUESTION**
 Has insurance of this type been canceled, refused, or non-renewed by a regulatory authority as a result of their professional activities? Yes No



a. If yes, give name of company, date and reason:

Prior Carrier Information For The Past Three Years					
Year	Carrier	Policy Number	Coverage	Check if Claims-Made	Premium

71. Provide the following information for all claims, suits, or incidents which may give rise to a claim for the past five years. Attach a separate sheet if necessary.

Dates (Month/Year)	Allegations	Amount	Paid	Reserve

IMPORTANT NOTICE

I DECLARE THAT THE STATEMENTS MADE IN THIS APPLICATION ARE COMPLETE AND TRUE TO THE BEST OF MY KNOWLEDGE AFTER REASONABLE INQUIRY.

Any person who knowingly and with intent to defraud any insurance company or another person submits an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information containing any material fact thereto, commits a fraudulent act that is subject to criminal and substantial civil penalties. **I agree that any intentional concealment or misrepresentation of a material fact concerning this insurance or the subject thereof may void any policy issued.**

(As part of our underwriting procedures, a routine inquiry may be made to obtain applicable information concerning character, general reputation, and credit history. Upon your written request, additional information as to the nature and scope of the report, if one is made, will be provided.)

Applicant Signature	Title	Date
Producer Signature	Date	
Producer Name and Address		